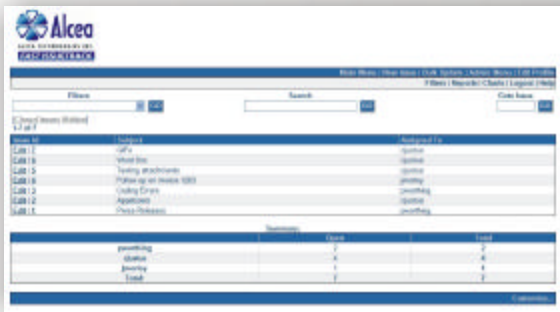




Simple. Effective. Issue Tracking.

Introducing Alcea Fast IssueTrack

Backed by a full guarantee and an expert support team, Alcea Fast IssueTrack gives you the power and simplicity to **identify**, **track**, and **resolve** corporate and customer issues in any organization.



Identify issues that are impacting your bottom line.

Track progress.

Resolve issues and prevent repeated mistakes.

Key Features

Manage Projects	Create and track custom projects. Stay informed of each project issue and task. Assign users and user groups to different projects and ensure security by specifying user privileges.
Handle Customer Requests	Use built-in capabilities to create and manage customer requests. Security options protect your customer's privacy.
Track Progress	Chart or report on an issue's complete history using preset and custom options.
Access Anywhere	Access product anytime, anywhere through your Web browser. Can also be configured to provide read-only access to public users, such as offsite clients, who need to be informed of task and issue status.
Install in Minutes	Install in less than 5 minutes without any additional client software or external systems.
Track Instantly	Simple interface guides you through the issue management process.
Notify Users	Extensive email tracking and management capabilities including email rules, auto-reply, and more keeps everyone informed.
Customize Anytime	Tailor key software to meet your needs. Or, apply your company logo and corporate style sheet to develop your own look and feel.

Pricing

Alcea Fast IssueTrack Compact (Up to 20 User License)	US \$699
Alcea Fast IssueTrack Mid-Size (Up to 50 User License)	US \$1199
Alcea Fast IssueTrack Unlimited (No User Limit)	US \$1599
Alcea Fast IssueTrack Educational Discount	US \$349
Alcea Fast IssueTrack Enterprise Solution	US \$3199

Acclaimed Support Package

Our support team is here to answer your questions, no matter how simple or complex. Plus ongoing upgrades ensure quality service.

Custom and Hosted Solutions

Alcea offers tailored applications to meet client-specific demands and our hosted solutions allow you to run Alcea Fast IssueTrack on a fully maintained and supported Alcea server.

30-Day Money Back Guarantee

Alcea Fast IssueTrack is backed by a 100% money-back guarantee. If you are not completely satisfied with our product after 30 days, we will refund your money.

About Alcea Technologies Inc.

Established by IT professionals for IT professionals, Alcea Technologies Inc. has been providing premium information technology solutions since 1997.

Our flagship product, Alcea Fast BugTrack is a market leader in bug tracking software. Quick to install, easy to use, and simple to customize, Alcea Fast BugTrack includes a support package that is unprecedented in the industry. Our newest product, Alcea Fast IssueTrack builds on Alcea Fast BugTrack's powerful core technology to provide a fully customizable issue management solution.

For more information about Alcea Technologies Inc., visit www.alceatech.com.
For more information about Alcea Fast BugTrack, visit www.fastbugtrack.com.

Contact Information

You can contact us at the following addresses and telephone numbers:

Email: tracking@alceatech.com
Address: Alcea Technologies Inc.
 Suite 401, 1355 Bank St.
 Ottawa, Ontario, Canada
 K1H 8K7
Toll Free: 1-877-321-4463
Local: 1-613-563-9595
Fax: 1-613-563-9494